

Frequently Asked Questions

“What is Point-of-Use?”

This simply means we purify the water at the point of use or right at your location. This is opposed to purifying the water at a central location, bottling it, and then selling it to you. The purification process is the same; Point-of-Use means we just do it onsite.

“What kind of plumbing is involved?”

It's probably simpler than you think. We connect to a water supply (under a sink, in a break room or restroom, etc.) by putting a “T” fitting in the cold line. (For reverse osmosis we also connect to the drain). Then we use ¼” white tubing to supply purified water to the cooler. This can be run under baseboards, through walls, in false ceilings, etc. It's very easy to hide and takes up virtually no space at all. The purification system is usually mounted near where the water is supplied (under the sink, etc.). It's about the size of a large cereal box. And that's it, that's all it takes.

“There is no sink next to where we want the cooler.”

As long as you have some water source in the same building we can run tubing to where you want your cooler placed. The tubing can go up floors, through false ceilings, along baseboards, and virtually anywhere else you can think of. Your water source does not need to be close to the cooler.

“Isn't it too costly to switch?”

On the contrary, our technicians can usually have you up and running in less than 1 hour and installation is FREE. Therefore, the only costly thing would be to wait and continue paying high prices for bottled water.

“How will I know when my filters need to be changed?”

We will have you on a regular schedule to change your filters. You do absolutely nothing. We take care of all the maintenance and filter changes.

“My tap water is horrible! How can you purify it?”

It might surprise you to learn that what bottled water companies are doing is running regular tap water through a purification process and then putting it in a bottle. Some of this tap water is coming directly from downtown Portland, which is some of the worst water in the area! The fact is our systems are designed to remove a number of contaminants the same as the bottled water company's no matter how bad the water may be. Actually, with bottled water coolers each time a bottle is changed the cooling tank is exposed to outside contaminants. This causes a much greater risk of recontamination. Because our cooling tanks are secured inside, free of exposure, there is a much lesser risk of your purified water becoming contaminated.

“We already have a system and our employees are happy with it, why switch?”

I don't know anyone that enjoys lugging around a 50 lb. bottle, straining to get it up to eye level before finally flipping it over on top a water cooler. The fact is, most companies (and employees) aren't aware that Point-of-Use systems exist. Ask around, and you might be surprised to learn that if they knew they could get the same quality of water but without the bottle, they would be very supportive of a switch.

“If it costs less, doesn't it mean I'm getting less?”

Actually, it's just the opposite. It costs less but you are getting more! Consider this; the majority of the cost of bottled water is in the delivery. Drivers have to be paid, trucks have to be maintained, bottles have to be cleaned, etc. Our systems eliminate this process so the costs of providing purified water are much less. We pass that savings on to you.